

DATA QUALITY IN DATA SCIENCE

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“Everyone wants to do
the model work, not the
data work”

Sambasivan et al, 2021 doi:10.1145/3411764.3445518

Data Focus Improves Model Accuracy

	Steel defect detection	Solar panel	Surface inspection
Baseline Model Accuracy	76.2%	75.68%	85.05%
Model-centric	+0% (76.2%)	+0.04% (75.72%)	+0.00% (85.05%)
Data-centric	+16.9% (93.1%)	+3.06% (78.74%)	+0.4% (85.45%)

Measurement Error

- Values in data set are wrong
- Labels assigned by annotators
- Forms look like *surveys*


What type of object is in this image?

Pedestrian

Cyclist

Animal

Sign

A silhouette of a person standing next to a bicycle, facing left. The person is wearing a long-sleeved top and pants. The bicycle is positioned in front of the person's legs.

From Monarch (2021) *Human in the Loop*

Wording & Order Effects

- Question Wording
- Question Order
- Response Scales
- Response Order

- Not all findings will carry over
 - Social desirability effects


What type of object is in this image?

Pedestrian

Cyclist

Animal

Sign

A silhouette of a person standing next to a bicycle. The person is facing right, holding the handlebars of the bicycle. The bicycle is positioned in front of the person's legs. The entire scene is enclosed in a rectangular frame.

From Monarch (2021) *Human in the Loop*

Motivated Misreporting



Questions adapted from
Consumer Expenditure
Survey

In Annotation Context

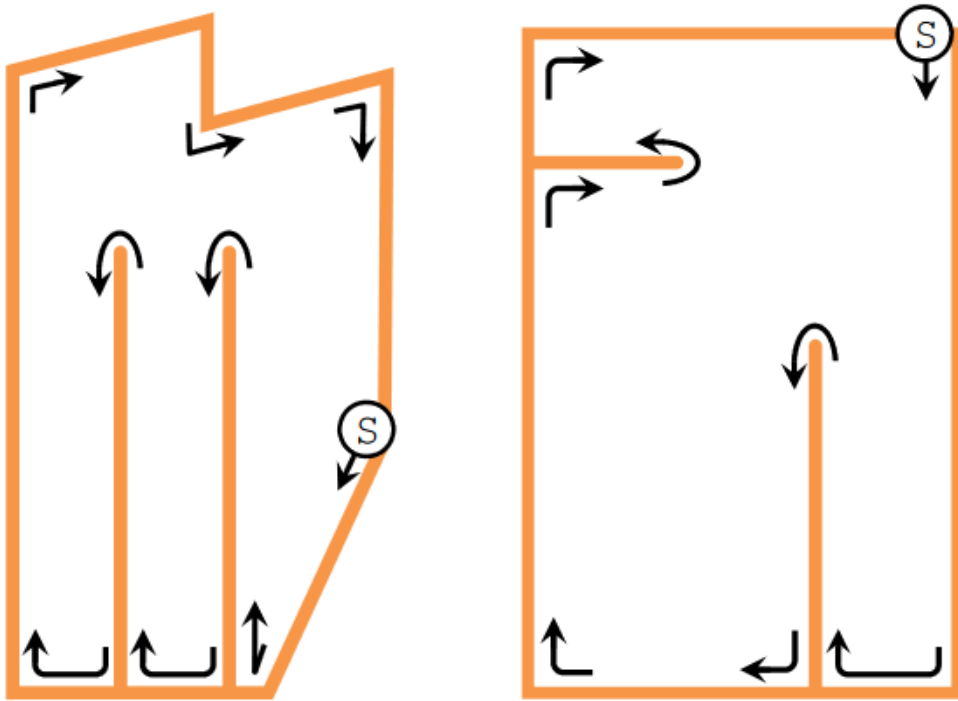
I really think some weed brownies would do my grandma good for aching joints.

11:45 AM - 18 Jan 2015



- **Is this tweet about marijuana?**
 - Is this tweet about sleep (as it relates to marijuana)?
 - ...physical or emotional pain...?
 - ...nausea...?
 - What is this tweet's tone or opinion regarding using marijuana?

Anchoring Effects (Confirmation Bias)



- Updating address lists in the field
- Too trusting of list
 - Missing addresses not added
 - Incorrect addresses not deleted

Eckman & Kreuter, 2011

https://www.who.int/tobacco/surveillance/en_tfi_gats_mappingandlistingmanual_v2_final_15dec2010.pdf

Anchoring Effects (Confirmation Bias)

Unassisted annotation

Translate this text:

"The E-Coli outbreak was first seen in a San Francisco supermarket."

—

(Typed)

Assisted annotation

Translate this text:

"The E-Coli outbreak was first seen in a San Francisco supermarket."

El brote de E. coli fue descubierto en un supermercado de San Francisco originalmente.

(Autocomplete)

Predictive annotation

Is this translation correct?

"The E-Coli outbreak was first seen in a San Francisco supermarket."

El brote de E. coli fue descubierto en un supermercado de San Francisco originalmente.

(Optional edits)

Adjudication

Is this translation correct?

Yes No

"The E-Coli outbreak was first seen in a San Francisco supermarket."

El brote de E. coli fue descubierto en un supermercado de San Francisco originalmente.

From Monarch (2021) *Human in the Loop*

Measurement Error & Noisy Labels

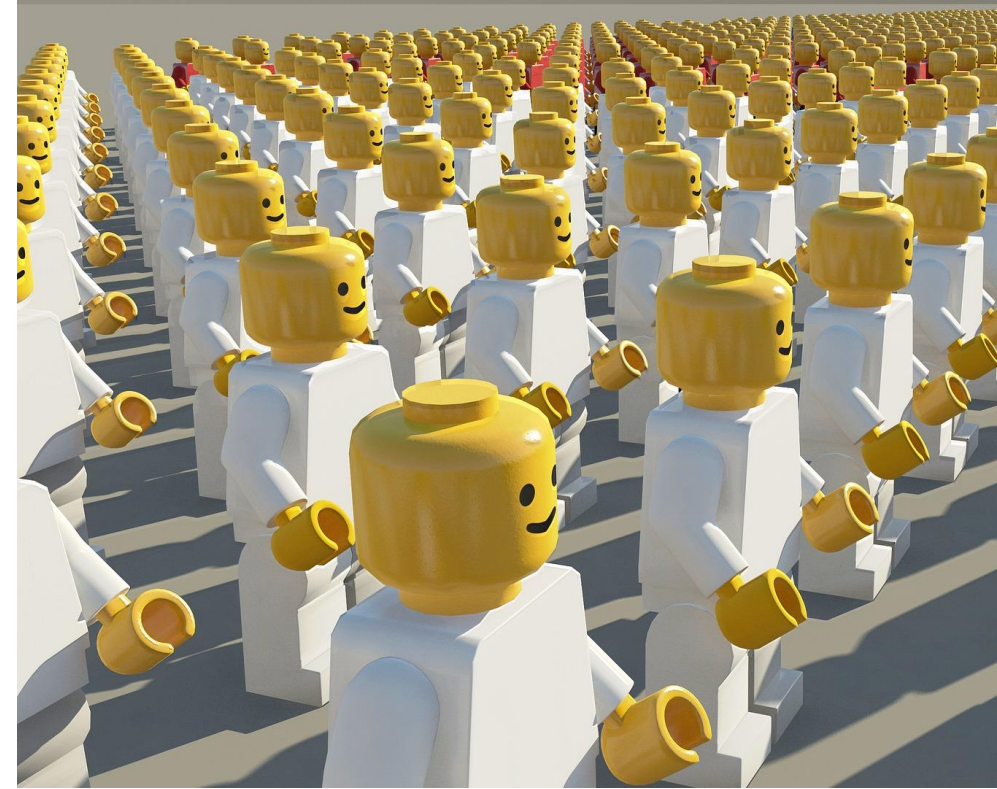
- More sophistication on **causes** of error

- Statistical forms of error: $y = y^* + \epsilon$
 $\epsilon \sim N(\mu, \sigma^2)$

- Majority-rule
 - 90% probability correct
 - 2 of 2 agree: 99% CORRECT
 - 3 of 3 agree: 99.9% CORRECT

Errors may not be *independent*

- **Order effects**
- **Motivated misreporting**
- **Anchoring effects**



Take Aways

- Lots of approaches in DS literature
 - Ordering from easy to hard
 - Ask annotators to code certainty (%)
 - Build model to predict label accuracy
- Make it easy for annotators to give correct answer
 - Incorporate findings on how to collect high quality data
- Be as careful about your data as you are with the models



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